

WardWalk Guide: Understand the Map

Step-by-step support for campaign users

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Best for	All users
Guide number	06.2
Keywords	map, pins, boundary, address location, coverage, map view

Who This Guide Is For

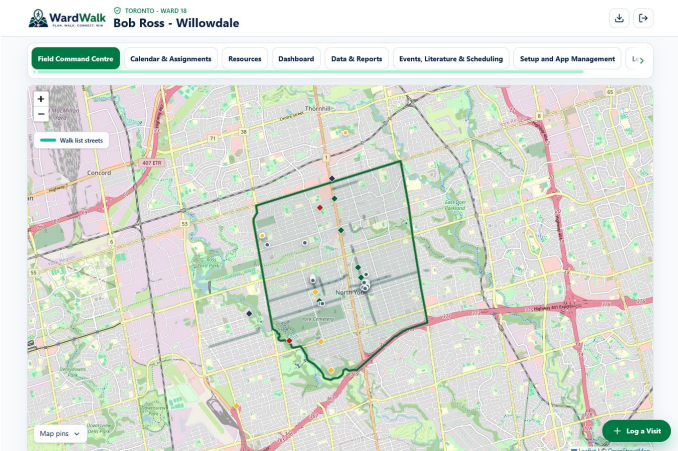
This guide is for all users who need to complete this WardWalk task.
Explains the WardWalk map, pins, boundaries, and address locations.

What You Will Learn

- What the map shows
- What pins mean
- How boundaries are used
- How to open address details
- Why some addresses may not appear exactly right

Before You Begin

- Use the email address approved for your campaign.
- Use a current browser and a stable internet connection.
- Open the WardWalk app link provided in your setup or invitation email.



Example WardWalk screen. Your campaign view may differ based on role and setup.

Step-By-Step Instructions

1. What the map shows

Use the map to understand boundaries, visit pins, signage pins, walk-list streets, and address context. Zoom in for detail.

2. What pins mean

Use the map to understand boundaries, visit pins, signage pins, walk-list streets, and address context. Zoom in for detail.

3. How boundaries are used

Use the map to understand boundaries, visit pins, signage pins, walk-list streets, and address context. Zoom in for detail.

4. How to open address details

Follow the on-screen WardWalk controls for how to open address details. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

5. Why some addresses may not appear exactly right

Follow the on-screen WardWalk controls for why some addresses may not appear exactly right. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

Privacy reminder

WardWalk may contain sensitive campaign, voter-list, resident, volunteer, and private campaign information. Do not share screenshots, exports, voter-list files, resident notes, or private campaign materials unless authorized by your campaign.

Common Issues

- Map appears stale: refresh or reopen the PWA.
- Address location looks wrong: check the address and report persistent issues.
- Boundary missing: ask an Admin to confirm boundary setup.

Related Guides

- 01.1 - Accept Your Invitation (wardwalk-01-accept-your-invitation.pdf)
- 01.2 - Sign In for the First Time (wardwalk-01-sign-in-first-time.pdf)
- 01.3 - Install WardWalk on iPhone or Android (wardwalk-01-install-on-phone.pdf)
- 01.4 - Understand Your User Access (wardwalk-01-understand-user-access.pdf)

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Still Need Help?

Visit www.wardwalk.ca/support or contact WardWalk Support through the Contact Us form. Please do not include sensitive voter-list data, resident notes, private campaign files, or exported data unless requested by WardWalk through an approved process.