

WardWalk Guide: Check Canvassing Coverage

Step-by-step support for campaign users

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Best for	All users
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Who This Guide Is For

This guide is for all users who need to complete this WardWalk task.

Explains how users with access can review campaign coverage.

What You Will Learn

- What coverage means
- View completed areas
- View remaining areas
- Filter by status or list
- Use coverage to plan next steps

Before You Begin

- Use the email address approved for your campaign.
- Use a current browser and a stable internet connection.
- Open the WardWalk app link provided in your setup or invitation email.

Step-By-Step Instructions

1. What coverage means

Use the dashboard, filters, map, and report areas to review campaign progress. Check filters before assuming records are missing.

2. View completed areas

Follow the on-screen WardWalk controls for view completed areas. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

3. View remaining areas

Follow the on-screen WardWalk controls for view remaining areas. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

4. Filter by status or list

Follow the on-screen WardWalk controls for filter by status or list. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

5. Use coverage to plan next steps

Use the dashboard, filters, map, and report areas to review campaign progress. Check filters before assuming records are missing.

Common Issues

- Visit will not save: check required fields and internet connection.
- Wrong address: search again and confirm city/town before saving.
- Duplicate warning: review prior visits before adding another record.
- Map appears stale: refresh or reopen the PWA.
- Address location looks wrong: check the address and report persistent issues.

Related Guides

- 01.1 - Accept Your Invitation ([wardwalk-01-accept-your-invitation.pdf](#))
- 01.2 - Sign In for the First Time ([wardwalk-01-sign-in-first-time.pdf](#))
- 01.3 - Install WardWalk on iPhone or Android ([wardwalk-01-install-on-phone.pdf](#))
- 01.4 - Understand Your User Access ([wardwalk-01-understand-user-access.pdf](#))

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Still Need Help?

Visit www.wardwalk.ca/support or contact WardWalk Support through the Contact Us form. Please do not include sensitive voter-list data, resident notes, private campaign files, or exported data unless requested by WardWalk through an approved process.