

WardWalk Guide: Volunteer Quick Start Guide

Step-by-step support for campaign users

Latest support
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Best for	Volunteer users
Guide number	02.1
Keywords	volunteer, canvassing, walk list, log visit, no answer, follow-up, address search

Who This Guide Is For

This guide is for volunteer users who need to complete this WardWalk task.

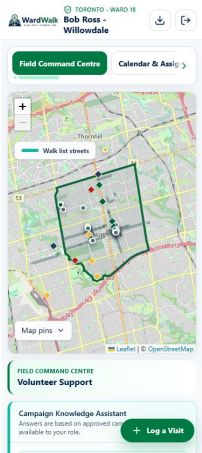
Gives volunteers the fastest path to start canvassing.

What You Will Learn

- Volunteer dashboard overview
- How to open a walk list
- How to search for an address
- How to log a visit
- How to mark no answer
- How to record follow-up

Before You Begin

- Use the email address approved for your campaign.
- Use a current browser and a stable internet connection.
- Open the WardWalk app link provided in your setup or invitation email.



Example WardWalk screen. Your campaign view may differ based on role and setup.

Step-By-Step Instructions

1. Volunteer dashboard overview

Use the dashboard, filters, map, and report areas to review campaign progress. Check filters before assuming records are missing.

2. How to open a walk list

Open the walk-list area, choose your assigned list, review remaining streets or addresses, and return to the list after each visit.

3. How to search for an address

Use address lookup or address search. Start with street number or street name, choose the best match, and confirm city/town if multiple options appear.

4. How to log a visit

Open Log a Visit, confirm the address, complete the relevant visit fields, and save. The visit should appear on the map or recent activity after saving.

5. How to mark no answer

Use No One Home or no-answer status when no contact was made. Add a short note if it will help a future canvasser.

6. How to record follow-up

Use Follow-up Needed when someone should call, return, review an issue, deliver a sign, or complete another campaign action.

Privacy reminder

WardWalk may contain sensitive campaign, voter-list, resident, volunteer, and private campaign information. Do not share screenshots, exports, voter-list files, resident notes, or private campaign materials unless authorized by your campaign.

Common Issues

- Visit will not save: check required fields and internet connection.
- Wrong address: search again and confirm city/town before saving.
- Duplicate warning: review prior visits before adding another record.

Related Guides

- 01.1 - Accept Your Invitation (wardwalk-01-accept-your-invitation.pdf)
- 01.2 - Sign In for the First Time (wardwalk-01-sign-in-first-time.pdf)
- 01.3 - Install WardWalk on iPhone or Android (wardwalk-01-install-on-phone.pdf)
- 01.4 - Understand Your User Access (wardwalk-01-understand-user-access.pdf)

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Still Need Help?

Visit www.wardwalk.ca/support or contact WardWalk Support through the Contact Us form. Please do not include sensitive voter-list data, resident notes, private campaign files, or exported data unless requested by WardWalk through an approved process.