

WardWalk Guide: Use Walk Lists

Step-by-step support for campaign users

Latest support

For the latest support resources, visit <https://www.wardwalk.ca/support>.

Best for	All users
Guide number	06.1
Keywords	walk lists, list view, assigned streets, completed, remaining

Who This Guide Is For

This guide is for all users who need to complete this WardWalk task.

Explains how campaign users work from walk lists.

What You Will Learn

- What walk lists are
- Assigned walk lists
- Completed and remaining addresses
- Filtering a list
- Best practices while canvassing

Before You Begin

- Use the email address approved for your campaign.
- Use a current browser and a stable internet connection.
- Open the WardWalk app link provided in your setup or invitation email.

Step-By-Step Instructions

1. What walk lists are

Open the walk-list area, choose your assigned list, review remaining streets or addresses, and return to the list after each visit.

2. Assigned walk lists

Open the walk-list area, choose your assigned list, review remaining streets or addresses, and return to the list after each visit.

3. Completed and remaining addresses

Follow the on-screen WardWalk controls for completed and remaining addresses. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

4. Filtering a list

Follow the on-screen WardWalk controls for filtering a list. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

5. Best practices while canvassing

Follow the on-screen WardWalk controls for best practices while canvassing. Pause and ask your campaign Admin if the task affects users, voter data, exports, or campaign setup.

Privacy reminder

WardWalk may contain sensitive campaign, voter-list, resident, volunteer, and private campaign information. Do not share screenshots, exports, voter-list files, resident notes, or private campaign materials unless authorized by your campaign.

Common Issues

- Refresh or reopen WardWalk if the screen looks stale.
- Confirm you are using the correct campaign email.
- Contact support if the issue repeats after checking your role and connection.

Related Guides

- 01.1 - Accept Your Invitation (wardwalk-01-accept-your-invitation.pdf)
- 01.2 - Sign In for the First Time (wardwalk-01-sign-in-first-time.pdf)
- 01.3 - Install WardWalk on iPhone or Android (wardwalk-01-install-on-phone.pdf)
- 01.4 - Understand Your User Access (wardwalk-01-understand-user-access.pdf)

Last Updated

June 2026

Still Need Help?

Visit www.wardwalk.ca/support or contact WardWalk Support through the Contact Us form. Please do not include sensitive voter-list data, resident notes, private campaign files, or exported data unless requested by WardWalk through an approved process.